



# The New Route in escalating situations and conflicts between groups

“ COLLECTIVE AND INCLUSIVE DECISION MAKING WITH ALL STAKEHOLDERS TO REACH SUPPORTED AND SUSTAINABLE PLANS ”

## 1. What is the issue?

START WITH A CLEAR OVERARCHING CENTRAL QUESTION.

ISSUE?  
WHAT PROBLEM NEEDS TO BE SOLVED?



WHAT IS NEEDED TO .....?

## 2. Provide clear demarcation

WHAT ARE THE BOUNDARIES OF THE PLAN WE NEED TO RESPECT TO BE CARRIED OUT.

OFTEN THESE ARE:

- LEGAL BOUNDARIES
- FINANCIAL BOUNDARIES
- ALREADY NEGOTIATED AGREEMENTS

## 3. Preparatory phase

- ✓ INDEPENDENT FACILITATION
- ✓ DIALOGUE WITH ALL INVOLVED.
- ✓ -WHO ELSE IS INVOLVED AND CAN WE INCLUDE?
- WHAT INFORMATION DO WE NEED TO BE PRESENTED AT THE GATHERING?
- WHAT DO YOU NEED TO PARTICIPATE AND FEEL SAFE ENOUGH?
- ✓ PREPARE DECISION-MAKING GATHERING

## 4. decision-making gathering

### INFORMATIVE PART

- APPOINTMENTS
- SHARING OF THE BOUNDARIES
- SHARING INFORMATION

### DECISION-MAKING PART

- EQUALITY
- CONSENT
- TRANSPARENT

### PRESENTATION

- CHECK IF THE PLAN COMPLIES WITH THE BOUNDARIES?
- MAKE THE AGREEMENTS CONCRETE
- ESTABLISH FOLLOW-UP APPOINTMENTS



COMMUNITYPROCESSING LEADS TO A JOINTLY SUPPORTED AND SUSTAINABLE PLAN OF ALL PARTIES INVOLVED IN ESCALATING SITUATIONS AND CONFLICTS BETWEEN GROUPS AND PEOPLE.