

# Community Group Conferencing

## Evaluation Forms

### FORMS

Conference Observation Form (2 sided)

Facilitator Data Sheet (2 sided)

Post-conference Offender Questionnaire (2 sided)

Post-conference Victim Questionnaire (2 sided)

Post-conference Offender Parent Questionnaire (2 sided)

Post-conference Supporter Questionnaire (2 sided)

Post Court Offender Questionnaire - comparison group (1 sided)

Post Court Victim Questionnaire - comparison group (1 sided)

Post Court Offender Parrent Questionnaire (1 sided)

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Also available on-line in the research instruments section of the IIRP web site <<http://www.restorativepractices.org>>.

## CONFERENCE OBSERVATION SHEET

Observer: \_\_\_\_\_ case number: \_\_\_\_\_

Facilitator: \_\_\_\_\_ Offense: \_\_\_\_\_

date: \_\_\_\_\_ time begin \_\_\_\_\_ a.m. p.m. conference time end \_\_\_\_\_ a.m. p.m. social time end \_\_\_\_\_ a.m. p.m.

- Introductions
- Permission for observers
- Appreciation of effort
- Set conference focus
- Offender right to terminate
- Check for understanding
- Stay with offender appropriately

use of silence	
refocus discussion	
failure to refocus	
interrupt participant	
redundant question	
avoidance of emotion	
restating comments	
nodding head	
adding language	

	Offender	Victim	Victim supporters	Arresting officer	Offender supporters	Facilitator
respect for offender						
respect for victim						
disapproval of act						
disapproval of offender						
apologizes						
offender is forgiven						
is defiant						
consequences of act						
suggest reparation to victim						
suggest reparation to community						

FACILITATOR

Did the facilitator maintain the distinction between person and behavior?  
 not at all \_\_\_\_\_ completely

Was any reparation suggested by the facilitator?  
 not at all \_\_\_\_\_ completely

Was the reparation outcome affected by the facilitator?  
 not at all \_\_\_\_\_ completely

Did the facilitator "lecture" the offender?  
 never \_\_\_\_\_ all the time

To what extent did the facilitator adhere to conference coordination protocol?  
 not at all \_\_\_\_\_ completely

VICTIM

Did the victim seem satisfied with the outcome?  
 not at all \_\_\_\_\_ completely

Did the victim indicate a sense of forgiveness?  
 not at all \_\_\_\_\_ completely

OFFENDER

Did the offender appear to understand the injury caused to the victim?  
 not at all \_\_\_\_\_ completely

Did the offender seem to express sincere remorse?  
 not at all \_\_\_\_\_ completely

Did the offender appear to end with a feeling of pride?  
 not at all \_\_\_\_\_ completely

OTHER PARTICIPANTS

Did the offender's family volunteer future responsibility for the offender?  
 not at all \_\_\_\_\_ completely

Did the offender's other supporters volunteer future responsibility for the offender?  
 not at all \_\_\_\_\_ completely

Was there a strong sense of reconciliation (reintegration)?  
 not at all \_\_\_\_\_ completely

Which participant seemed most punitive? \_\_\_\_\_

Was restitution from the offender agreed to?

no

yes	<input type="checkbox"/>	money	amount total \$ _____	amount monthly \$ _____
	<input type="checkbox"/>	personal service	total hours _____	
	<input type="checkbox"/>	community service	total hours _____	
	<input type="checkbox"/>	other: specify	_____	

Was action proposed to prevent future similar injuries?

no  yes: describe \_\_\_\_\_

Was a follow-up plan agreed to?

no  yes: describe \_\_\_\_\_

Other deviations from protocol \_\_\_\_\_

\_\_\_\_\_

case# \_\_\_\_\_

**FACILITATOR'S CONFERENCE DATA SHEET**

Date of conference: \_\_\_\_/\_\_\_\_/\_\_\_\_

Date of offense: \_\_\_\_/\_\_\_\_/\_\_\_\_

(Please provide the following information on all conferences conducted and return this form to:  
YOUR PARTICIPATION IS IMPORTANT! Thank you.)

Program Site: \_\_\_\_\_

Name of facilitator: \_\_\_\_\_

Nature of offense: \_\_\_\_\_

Description of offense: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Name of primary offender (or case number): \_\_\_\_\_

Were the victim(s) and offender(s) acquainted before the offense?

yes       no

IF YES: How were they known to each other?

friend     acquaintance     neighbor     other: specify \_\_\_\_\_

Who was present at the conference?

number of offenders: \_\_\_\_\_      number of victims: \_\_\_\_\_

number of offender supporters: \_\_\_\_\_      number of victim supporters: \_\_\_\_\_

total number of participants (excluding yourself): \_\_\_\_\_

Was a formal agreement signed?     yes     no    (IF YES, attach a copy)

Was a formal apology offered?     yes     no

How would you rate this conference process?

very positive     positive     mixed     negative     very negative

How would you rate this conference outcome?

very positive     positive     mixed     negative     very negative

Would you say the tone of the conference was generally

friendly     hostile     other: specify: \_\_\_\_\_

How long did this conference take? (hours : minutes) \_\_\_\_\_ : \_\_\_\_\_

Not counting the time of the conference itself, how much time  
did you spend preparing for the conference? (hours : minutes) \_\_\_\_\_ : \_\_\_\_\_

How would you rate your experience from 1 (horrible) to 10 (ecstatic)? \_\_\_\_\_

ADDITIONAL COMMENTS:

(e.g., offender parents difficult, victim found healing, offender refused responsibility, etc.)

PARTICIPANT DATA SHEET

Age of offender # \_\_\_\_: \_\_\_\_

male  female

white  black  Hispanic

other (specify): \_\_\_\_\_

Age of offender # \_\_\_\_: \_\_\_\_

male  female

white  black  Hispanic

other (specify): \_\_\_\_\_

Age of offender # \_\_\_\_: \_\_\_\_

male  female

white  black  Hispanic

other (specify): \_\_\_\_\_

Check all offender supporters present:

Offender # \_\_\_\_

- both parents
- mother only
- father only
- siblings (number: \_\_\_\_\_)
- other relative (specify): \_\_\_\_\_
- other relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_

Offender # \_\_\_\_

- both parents
- mother only
- father only
- siblings (number: \_\_\_\_\_)
- other relative (specify): \_\_\_\_\_
- other relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_

Offender # \_\_\_\_

- both parents
- mother only
- father only
- siblings (number: \_\_\_\_\_)
- other relative (specify): \_\_\_\_\_
- other relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_

Age of victim # \_\_\_\_: \_\_\_\_

male  female

white  black  Hispanic

other (specify): \_\_\_\_\_

Age of victim # \_\_\_\_: \_\_\_\_

male  female

white  black  Hispanic

other (specify): \_\_\_\_\_

Age of victim # \_\_\_\_: \_\_\_\_

male  female

white  black  Hispanic

other (specify): \_\_\_\_\_

Check all victim supporters present:

Victim # \_\_\_\_

- both parents
- mother only
- father only
- siblings (number: \_\_\_\_\_)
- other relative (specify): \_\_\_\_\_
- other relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_

Victim # \_\_\_\_

- both parents
- mother only
- father only
- siblings (number: \_\_\_\_\_)
- other relative (specify): \_\_\_\_\_
- other relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_

Victim # \_\_\_\_

- both parents
- mother only
- father only
- siblings (number: \_\_\_\_\_)
- other relative (specify): \_\_\_\_\_
- other relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_
- other non-relative (specify): \_\_\_\_\_

**USE ADDITIONAL FORMS IF NECESSARY. REPRODUCE AND ATTACH.**

(Please indicate your answer to the following questions and return this form to  
**YOUR OPINION MATTERS!** Thank you.)

Date of conference: \_\_\_/\_\_\_/\_\_\_ Today's date: \_\_\_/\_\_\_/\_\_\_

1. How satisfied were you with the way your case was handled?

Overall?

Police handling of case?

<input type="checkbox"/> very satisfied	<input type="checkbox"/> satisfied	<input type="checkbox"/> dissatisfied	<input type="checkbox"/> very dissatisfied	<input type="checkbox"/> very satisfied	<input type="checkbox"/> satisfied	<input type="checkbox"/> dissatisfied	<input type="checkbox"/> very dissatisfied
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2. Do you believe you were adequately held accountable for the offense you committed?  yes  no

3. Do you feel that being in the conference was your own choice?

yes  yes, but under pressure  no If NO, source of pressure? \_\_\_\_\_

3a. IF YES: Why did you choose to participate in the conference program?

- to pay back the victim(s) for their losses
- to let the victim(s) know why I did it
- to help the victim(s)
- to offer an apology
- to take direct responsibility for making things right
- other: specify \_\_\_\_\_

4. Would you say the tone of the conference was generally

friendly  hostile  other: specify \_\_\_\_\_

5. Did you apologize to the victim(s) for what you did?  yes  no

6. Was it helpful to meet with the victim(s) in a conference setting?

not at all helpful  somewhat helpful  very helpful

7. Were you surprised by anything that occurred in the conference session?  yes  no

7a. IF YES: By what?

- it went better than I expected
- the victim(s) seemed to care about me
- it was worse than I expected
- the victim(s) was so angry
- other: specify \_\_\_\_\_

8. For the following, please indicate how important each item was to you during the conference:

To be able to tell the victim(s) what happened.

very important  important  unimportant  very unimportant

To pay back the victim(s) by paying them money or doing some work.

very important  important  unimportant  very unimportant

To have the opportunity to work out an agreement with the victim(s) that was acceptable to both of us.

very important  important  unimportant  very unimportant

To be able to apologize to the victim(s) for what I did.

very important  important  unimportant  very unimportant

To be able to apologize to my family and friends for what I did.

very important  important  unimportant  very unimportant

9. Was a repayment or community service agreement negotiated during the conference?  yes  no

9a. IF YES: Was the agreement fair to you?  yes  no

Was the agreement fair to the victim(s)?  yes  no

10. Which of the following best describes your attitude toward the victim(s) now?

very positive  positive  mixed  negative  very negative

11. Do you think the victim(s) has a better opinion of you after the conference?  yes  no

12. Do you think your family/friends have a better opinion of you after the conference?  yes  no

13. How likely do you think it is that you will commit another similar offense?

- very likely       likely       unlikely       very unlikely

14. Which of the following best describes your attitude about the conferencing session?

- very positive       positive       mixed       negative       very negative

15. If you had it to do over again, would you choose to participate in a conference?

- yes       no

16. Would you recommend conferencing to other friends who might get in trouble?

- yes       no

17. Do you believe that your opinion regarding the offense and circumstances was adequately considered in this case?       yes       no

18. Given your understanding of fairness, did you experience fairness in your case?

- |  |  |  |
|--|--|--|
| Overall fair?  | Process fair?  | Agreement fair?  |
| <input type="checkbox"/> yes <input type="checkbox"/> no | <input type="checkbox"/> yes <input type="checkbox"/> no | <input type="checkbox"/> yes <input type="checkbox"/> no |

19. The following represent statements that are sometimes made by kids in trouble who participate in conferences. Please indicate whether you agree or disagree with each statement.

Too much pressure was put on me to do all the talking in the conference.

- strongly agree       agree       disagree       strongly disagree

I felt I had no choice about participating in the conference with my victim(s).

- strongly agree       agree       disagree       strongly disagree

The victim(s) was not sincere in his/her participation.

- strongly agree       agree       disagree       strongly disagree

I have a better understanding of how my behavior affected the victim(s).

- strongly agree       agree       disagree       strongly disagree

The victim(s) participated only because he/she wanted the money back or to be paid for damages.

- strongly agree       agree       disagree       strongly disagree

Conferences make the justice process more responsive to my needs as a human being.

- strongly agree       agree       disagree       strongly disagree

Without conferences I probably would have gotten punished much worse.

- strongly agree       agree       disagree       strongly disagree

20. Is there anything else you would like to say about the conference session or about how your case was handled?

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### POST CONFERENCE VICTIM QUESTIONNAIRE

(Please indicate your answer to the following questions and return this form to  
YOUR OPINION MATTERS! Thank you.)

Date of conference: \_\_\_/\_\_\_/\_\_\_ Today's date: \_\_\_/\_\_\_/\_\_\_

1. Did you know the offender before the offense occurred?  yes  no

if multiple offenders:  knew all  knew one or more  knew none

1a. IF YES: How did you know the offender? if multiple offenders, check all that apply

friend  acquaintance  neighbor  other: specify \_\_\_\_\_

2. Of the following possible effects of the offense on your life, which one was the most important for you?

- a greater sense of fear  the loss of property
- the damage to property  a feeling of powerlessness
- the hassle of dealing with police and court officials

3. How satisfied were you with the way the system handled your case?

Overall?

Police handling of case?

<input type="checkbox"/> very satisfied <input type="checkbox"/> satisfied <input type="checkbox"/> dissatisfied <input type="checkbox"/> very dissatisfied	<input type="checkbox"/> very satisfied <input type="checkbox"/> satisfied <input type="checkbox"/> dissatisfied <input type="checkbox"/> very dissatisfied
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4. Do you believe that your opinion regarding the offense and offender(s) was adequately considered in this case?

yes  no

5. Do you believe the offender was adequately held accountable for his/her behavior?  yes  no

if multiple offenders:  all were held accountable  one or more were held accountable  none were

6. Do you believe that conferencing should be offered, on a voluntary basis, to all victims?  yes  no

7. Do you feel that being in the conference was your own choice?

yes  yes, but under pressure  no If NO, source of pressure? \_\_\_\_\_

7a. IF YES: Why did you choose to participate in the conference program?

- to get paid back for losses  to receive answers to questions I had
- to help the offender(s)  to receive an apology
- to let the offender(s) know how I felt about the offense
- other: specify \_\_\_\_\_

8. Would you say the tone of the conference was generally

friendly  hostile  other: specify \_\_\_\_\_

9. Were you surprised by anything that occurred in the conference session?  yes  no

9a. IF YES: By what?

- it went better than I expected  the offender(s) seemed sincere
- it was worse than I expected  the offender(s) was arrogant
- other: specify \_\_\_\_\_

10. Did the offender seem to be sorry about the way he/she hurt you?  yes  no

if multiple offenders:  all seemed sorry  one or more seemed sorry  none seemed sorry

11. Did the offender offer an apology?  yes  no

if multiple offenders:  all apologized  one or more apologized  none apologized

12. Was it helpful to meet the offender(s) in the conference setting?

not at all helpful  somewhat helpful  very helpful

13. Was a restitution or community service agreement negotiated during the conference?  yes  no

13a. IF YES: Was the agreement fair to you?  yes  no

Was the agreement fair to the offender?  yes  no

if multiple offenders:  fair to all  fair to one or more  fair to none

14. How likely do you think it is that the offender will commit a similar offense against somebody?

very likely  likely  unlikely  very unlikely

if multiple offenders: likely for \_\_\_ offender(s) unlikely for \_\_\_ offender(s)

15. Would you recommend conferencing to other victims?  yes  no
16. Given your understanding of fairness, did you experience fairness in your case?  
Overall fair?  yes  no      Process fair?  yes  no      Agreement fair?  yes  no
17. For the following, please indicate how important each item was to you during the conference:
- To receive answers to questions I wanted to ask the offender(s).  
 very important     important     unimportant     very unimportant
- To tell the offender(s) how the offense affected me.  
 very important     important     unimportant     very unimportant
- To get paid back for my losses by the offender(s).  
 very important     important     unimportant     very unimportant
- To see that the offender(s) got some counseling or other type of help.  
 very important     important     unimportant     very unimportant
- To have the offender(s) punished.  
 very important     important     unimportant     very unimportant
- To have the offender(s) say he or she is sorry.  
 very important     important     unimportant     very unimportant
- To have the opportunity to negotiate a repayment agreement with the offender(s) that was acceptable to both of us.  
 very important     important     unimportant     very unimportant
18. If you had it to do over again, would you choose to participate in a conference?  yes  no
19. The following represent statements that are sometimes made by victims who participate in conferences. Please indicate whether you agree or disagree with each statement.
- Conferencing allowed me to express my feelings about being victimized.  
 strongly agree     agree     disagree     strongly disagree
- Conferencing allowed me to participate more fully in the system.  
 strongly agree     agree     disagree     strongly disagree
- The offender(s) was not sincere in his/her participation.  
 strongly agree     agree     disagree     strongly disagree
- I have a better understanding of why the offense was committed against me.  
 strongly agree     agree     disagree     strongly disagree
- The offender(s) participated only because he/she was trying to avoid punishment.  
 strongly agree     agree     disagree     strongly disagree
- Conferences make the justice process more responsive to my needs as a human being.  
 strongly agree     agree     disagree     strongly disagree
20. Which of the following best describes your attitude about the conferencing session?  
 very positive     positive     mixed     negative     very negative
21. Do you have a better opinion of the offender(s) after the conference?  yes  no
22. Which of the following best describes your attitude toward the offender at this point in time?  
 very positive     positive     mixed     negative     very negative
23. Is there anything else you would like to say about the conference session with your offender(s) or about how your case was handled?

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**POST CONFERENCE PARENT'S QUESTIONNAIRE**

(Please indicate your answer to the following questions and return this form to  
YOUR OPINION MATTERS! Thank you.)

Date of conference: \_\_\_/\_\_\_/\_\_\_

Today's date: \_\_\_/\_\_\_/\_\_\_

1. How satisfied were you with the way your child's case was handled?

Overall?

Police handling of case?

<input type="checkbox"/> very satisfied	<input type="checkbox"/> satisfied	<input type="checkbox"/> dissatisfied	<input type="checkbox"/> very dissatisfied	<input type="checkbox"/> very satisfied	<input type="checkbox"/> satisfied	<input type="checkbox"/> dissatisfied	<input type="checkbox"/> very dissatisfied
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2. Do you believe your child was adequately held accountable for the offense committed?

yes  no

3. Was it helpful to meet with the victim(s) in a conference setting?

not at all helpful       somewhat helpful       very helpful

4. Were you surprised by anything that occurred in the conference session?  yes  no

4a. IF YES: By what?

- it went better than I expected
- it was worse than I expected
- other: specify \_\_\_\_\_
- the victim(s) seemed to care about my child
- the victim(s) was so angry

5. For the following, please indicate how important each item was to you during the conference:

To be able to tell the victim(s) how you felt.

very important     important     unimportant     very unimportant

To be able to tell your child how you felt.

very important     important     unimportant     very unimportant

To have the opportunity to work out an agreement with the victim(s) that was acceptable to everyone.

very important     important     unimportant     very unimportant

To be able to apologize to the victim(s) for what my child did.

very important     important     unimportant     very unimportant

To have my child apologize for what he/she did.

very important     important     unimportant     very unimportant

6. Was a repayment or community service agreement negotiated during the conference?  yes  no

6a. IF YES: Was the agreement fair to you?  yes  no

Was the agreement fair to your child?  yes  no

Was the agreement fair to the victim(s)?  yes  no

7. Which of the following best describes your attitude toward your child now?

very positive     positive     mixed     negative     very negative

8. Do you think the victim(s) has a better opinion of your child after the conference?  yes  no

9. Do you have a better opinion of your child after the conference?  yes  no

10. How likely do you think it is that your child will commit another similar offense?

very likely     likely     unlikely     very unlikely

11. Which of the following best describes your attitude about the conferencing session?

- very positive     positive     mixed     negative     very negative

12. If you had it to do over again, would you choose to participate in a conference?

- yes     no

13. Would you recommend conferencing to others who face similar trouble?

- yes     no

14. Do you believe that your opinion regarding the offense and circumstances was adequately considered in this case?

- yes     no

15. Given your understanding of fairness, did you experience fairness in your case?

- |  |  |  |
|--|--|--|
| Overall fair?  | Process fair?  | Agreement fair?  |
| <input type="checkbox"/> yes <input type="checkbox"/> no | <input type="checkbox"/> yes <input type="checkbox"/> no | <input type="checkbox"/> yes <input type="checkbox"/> no |

16. The following represent statements that are sometimes made by parents of kids in trouble who participate in conferences. Please indicate whether you agree or disagree with each statement.

Too much pressure was put on my child to do all the talking in the conference.

- strongly agree     agree     disagree     strongly disagree

My child was treated with respect during the conference.

- strongly agree     agree     disagree     strongly disagree

The victim(s) was not sincere in his/her participation.

- strongly agree     agree     disagree     strongly disagree

I have a better understanding of how my child's behavior affected the victim(s).

- strongly agree     agree     disagree     strongly disagree

The victim(s) participated only because he/she wanted money back or to be paid for damages.

- strongly agree     agree     disagree     strongly disagree

Conferences make the justice process more responsive to my child's needs as a human being.

- strongly agree     agree     disagree     strongly disagree

Without conferences my child probably would have gotten punished much worse.

- strongly agree     agree     disagree     strongly disagree

17. Is there anything else you would like to say about the conference session or about how your child's case was handled?

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## POST CONFERENCE SUPPORTER'S QUESTIONNAIRE

(Please indicate your answer to the following questions and return this form to  
YOUR OPINION MATTERS! Thank you.)

Date of conference: \_\_\_ / \_\_\_ / \_\_\_      Today's date: \_\_\_ / \_\_\_ / \_\_\_

1. Were you a supporter for a victim or for an offender?

victim     offender     other: specify \_\_\_\_\_

What is your relationship to him/her?     family     friend     other: specify \_\_\_\_\_

2. How satisfied were you with the way the case was handled?

Overall?

Police handling of case?

<input type="checkbox"/> very satisfied <input type="checkbox"/> satisfied <input type="checkbox"/> dissatisfied <input type="checkbox"/> very dissatisfied	<input type="checkbox"/> very satisfied <input type="checkbox"/> satisfied <input type="checkbox"/> dissatisfied <input type="checkbox"/> very dissatisfied
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3. Do you believe the offender was adequately held accountable for the offense committed?

yes     no

4. Was it helpful to meet with the people affected in a conference setting?

not at all helpful     somewhat helpful     very helpful

5. Were you surprised by anything that occurred in the conference session?     yes     no

5a. IF YES: By what?

- |   |  |
|---|--|
| <input type="checkbox"/> it went better than I expected | <input type="checkbox"/> the victim(s) seemed to care about the offender |
| <input type="checkbox"/> it was worse than I expected   | <input type="checkbox"/> the victim(s) was so angry                      |
| <input type="checkbox"/> other: specify _____           |  |

6. For the following, please indicate how important each item was to you during the conference:

To be able to tell the victim(s) how you felt.

very important     important     unimportant     very unimportant

To be able to tell the offender(s) how you felt.

very important     important     unimportant     very unimportant

To have the opportunity to work out an agreement that was acceptable to everyone.

very important     important     unimportant     very unimportant

To be able to apologize to the victim(s) for what happened.

very important     important     unimportant     very unimportant

To have the offender(s) apologize for what they did.

very important     important     unimportant     very unimportant

7. Which of the following best describes your attitude toward the offender(s) before the conference?

very positive     positive     mixed     negative     very negative

8. Which of the following best describes your attitude toward the offender(s) now?

very positive     positive     mixed     negative     very negative

9. Do you have a better opinion of the offender(s) after the conference?     yes     no

10. How likely do you think it is that the offender(s) will commit another similar offense?

very likely     likely     unlikely     very unlikely

11. Which of the following best describes your attitude about the conferencing session?

- very positive     positive     mixed     negative     very negative

12. If you had it to do over again, would you choose to participate in a conference?

- yes     no

13. Would you recommend conferencing to others who face similar trouble?

- yes     no

14. Do you believe that your opinion regarding the offense and circumstances was adequately considered in this case?

- yes     no

15. Given your understanding of fairness, did you experience fairness in your case?

- |  |  |  |
|--|--|--|
| Overall fair?  | Process fair?  | Agreement fair?  |
| <input type="checkbox"/> yes <input type="checkbox"/> no | <input type="checkbox"/> yes <input type="checkbox"/> no | <input type="checkbox"/> yes <input type="checkbox"/> no |

16. The following represent statements that are sometimes made by parents of kids in trouble who participate in conferences. Please indicate whether you agree or disagree with each statement.

Too much pressure was put on the offender(s) to do all the talking in the conference.

- strongly agree     agree     disagree     strongly disagree

The offender(s) was treated with respect during the conference.

- strongly agree     agree     disagree     strongly disagree

The victim(s) was treated with respect during the conference.

- strongly agree     agree     disagree     strongly disagree

The victim(s) was not sincere in his/her participation.

- strongly agree     agree     disagree     strongly disagree

The offender(s) was not sincere in his/her participation.

- strongly agree     agree     disagree     strongly disagree

The victim(s) participated only because he/she wanted money back or to be paid for damages.

- strongly agree     agree     disagree     strongly disagree

Without conferences the offender(s) probably would have gotten punished much worse.

- strongly agree     agree     disagree     strongly disagree

17. Is there anything else you would like to say about the conference session or about how the case was handled?

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## VICTIM QUESTIONNAIRE

(Please indicate your answer to the following questions and return this form in the enclosed envelope to:

Name of offender: \_\_\_\_\_

Type of offense: \_\_\_\_\_ today's date \_\_\_\_\_

your age \_\_\_\_\_  male  female  white  black  Hispanic  other (specify) \_\_\_\_\_

Do you know what the final outcome of the justice system was for the offender in your case?  yes  no

How satisfied were you with the way the justice system handled your case?

Overall?

Police handling of case?

very satisfied  satisfied  dissatisfied  very dissatisfied

very satisfied  satisfied  dissatisfied  very dissatisfied

Do you believe that your opinion regarding the offense and offender was adequately considered in this case?  yes  no

Do you believe the offender was adequately held accountable for his/her behavior?  yes  no

For the following items, please indicate if the item is very important, important, unimportant or very unimportant.

To receive answers to questions you would like to ask the offender.

very important  important  unimportant  very unimportant

To tell the offender how the offense affected you.

very important  important  unimportant  very unimportant

To get paid back for your losses by the offender.

very important  important  unimportant  very unimportant

To see that the offender gets some counseling or other type of help.

very important  important  unimportant  very unimportant

To have the offender punished.

very important  important  unimportant  very unimportant

To have the offender say he/she is sorry.

very important  important  unimportant  very unimportant

To have the opportunity to negotiate a repayment agreement with the offender that is acceptable to you both.

very important  important  unimportant  very unimportant

Do you think that a structured meeting with the offender might be helpful?

not at all helpful  somewhat helpful  very helpful

Which of the following best describes your attitude toward the offender at this point in time?

very positive  positive  mixed  negative  very negative

Are you afraid the offender will commit another crime against you?

yes  no

How do you now feel about the offense committed against you?

very upset  somewhat upset  not upset

Of the following items, which is the most important to your thinking about fairness in the justice system?

punishing the offender  having the offender personally make things right

paying back the victim  allowing the offender to apologize to the victim

getting help for the offender  allowing the offender to apologize to his/her family

Given your understanding of fairness, did you experience fairness within the justice system in your case?

Overall fair?  
 yes  no

Process fair?  
 yes  no

Agreement fair?  
 yes  no

Is there anything else you would like to say about how your case was handled by the justice system?

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THANK YOU VERY MUCH FOR PARTICIPATING IN THIS RESEARCH.

## OFFENDER QUESTIONNAIRE

(Please indicate your answer to the following questions and return this form in the enclosed envelope to:

Name: \_\_\_\_\_ today's date \_\_\_\_\_

age \_\_\_\_\_  male  female  white  black  Hispanic  other (specify) \_\_\_\_\_

Name of offense charged? \_\_\_\_\_ What was the final outcome of your case?  dismissed  handled informally  guilty/plea

What sentence or conditions were imposed in your case? \_\_\_\_\_

How satisfied were you with the way the justice system handled your case?

Overall?

Police handling of case?

very satisfied  satisfied  dissatisfied  very dissatisfied

very satisfied  satisfied  dissatisfied  very dissatisfied

Do you believe that your opinion regarding the offense was adequately considered in this case?  yes  no

Do you believe you were adequately held accountable for the offense you committed?  yes  no

For the following items, please indicate if the item is very important, important, unimportant or very unimportant.

To be able to tell the victim what happened.

very important  important  unimportant  very unimportant

To compensate the victim by paying them money or doing some work.

very important  important  unimportant  very unimportant

To have the opportunity to work out an agreement with the victim that is acceptable to both of you.

very important  important  unimportant  very unimportant

To be able to apologize to the victim for what you did.

very important  important  unimportant  very unimportant

Do you think that a meeting with the victim might be helpful?

not at all helpful  somewhat helpful  very helpful

Would you feel nervous about a structured meeting with the victim attended by your friends and family?

yes  no

Which of the following best describes your attitude toward the victim at this point in time?

very positive  positive  mixed  negative  very negative

Which of the following best describes your attitude toward the idea of meeting your victim?

very positive  positive  mixed  negative  very negative

Do you care about what the victim thinks of you?

yes  no

Of the following items, which is the most important to your thinking about fairness in the justice system?

punishing the offender  having the offender personally make things right

paying back the victim  allowing the offender to apologize to the victim

getting help for the offender  allowing the offender to apologize to his/her family

Given your understanding of fairness, did you experience fairness within the justice system in your case?

Overall fair?  yes  no      Process fair?  yes  no      Agreement fair?  yes  no

Is there anything else you would like to say about how your case was handled by the justice system?

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THANK YOU VERY MUCH FOR PARTICIPATING IN THIS RESEARCH.

case# \_\_\_\_\_

PARENT'S QUESTIONNAIRE

Date of court hearing: \_\_\_ / \_\_\_ / \_\_\_

Today's date: \_\_\_ / \_\_\_ / \_\_\_

Please indicate your answer to the following questions and return this form to :

YOUR OPINION MATTERS! Thank you.

1. How satisfied were you with the way your child's case was handled?

- very satisfied
- satisfied
- dissatisfied
- very dissatisfied

2. Do you believe your child was adequately held accountable for the offense committed?

- yes
- no

3. Were you surprised by anything that occurred in the court session?  yes  no

3a. IF YES: By what?

- it went better than I expected
- it was worse than I expected
- other: specify \_\_\_\_\_
- the victim(s) seemed to care about my child
- the victim(s) was so angry

4. For the following, please indicate how important each item is to you:

To be able to tell the victim(s) how you felt.

- very important
- important
- unimportant
- very unimportant

To be able to tell your child how you felt.

- very important
- important
- unimportant
- very unimportant

To have the opportunity to work out an agreement with the victim(s) that was acceptable to everyone.

- very important
- important
- unimportant
- very unimportant

To be able to apologize to the victim(s) for what my child did.

- very important
- important
- unimportant
- very unimportant

To have my child apologize for what he/she did.

- very important
- important
- unimportant
- very unimportant

5. Was payment or community service ordered during the court session?  yes  no

5a. IF YES: restitution \$ \_\_\_\_\_

fine \$ \_\_\_\_\_

community service (No. Hours) \_\_\_\_\_

5b. IF YES: Was this fair to you?  yes  no

Was this fair to your child?  yes  no

Was this fair to the victim(s)?  yes  no

6. Which of the following best describes your attitude toward your child now?

- very positive
- positive
- mixed
- negative
- very negative

7. Do you think the victim(s) has a better opinion of your child after court?  yes  no

8. Do you have a better opinion of your child after court?  yes  no

9. How likely do you think it is that your child will commit another similar offense?

- very likely       likely       unlikely       very unlikely

10. Do you think that a meeting with the victim might be helpful?

- not at all helpful     somewhat helpful     very helpful

11. Would you feel nervous about a structured meeting with the victim attended by your child, friends and family?

- yes       no

12. Which of the following best describes your attitude toward the victim(s) now?

- very positive     positive     mixed     negative     very negative

13. Which of the following best describes your attitude toward meeting the victim?

- very positive     positive     mixed     negative     very negative

14. Do you believe that your opinion regarding the offense and circumstances was adequately considered in this case?  yes     no

15. Given your understanding of fairness, did you experience fairness in your case?     yes     no

16. Of the following items, which is the most important to your thinking about fairness in the justice system?

- |  |   |
|--|---|
| <input type="checkbox"/> punishing the offender        | <input type="checkbox"/> having the offender personally make things right     |
| <input type="checkbox"/> paying back the victim        | <input type="checkbox"/> allowing the offender to apologize to the victim     |
| <input type="checkbox"/> getting help for the offender | <input type="checkbox"/> allowing the offender to apologize to his/her family |

17. How was this case eventually disposed of? \_\_\_\_\_  
\_\_\_\_\_

18. Is there anything else you would like to say about how your child's case was handled?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

THANK YOU VERY MUCH FOR PARTICIPATING IN THIS RESEARCH.