Community Well-Being and Resilience

Title: *Intrajudicial mediation experiences in criminal matters conducted by the Mediation Office of the College of Psychologists of Madrid.*

Abstract: A Restorative Justice model is being implemented by a mediation programme consisting of a criminal mediation service offered by trained psychologists.

The programme has been carried out since September 2016 in the Provincial Criminal Courts of Alcalá de Henares, and since June 2017 in the Local Criminal Courts of Instruction of Madrid.

The aims of the programme are to promote and raise awareness about the positive effects of the implementation of mediation practices and victim compensation; to prevent victimisation; to ensure the social and educational character of the sentences by falling on the responsibility of the accused, and to approach justice to citizens bringing their attention to an alternative model of dispute resolution in order to facilitate the reduction of potential social conflicts.

Courts have authorised a total of 157 cases to join the programme. In 66 of the completed cases (the number of cases in which mediation was viable), the rate of agreements between both parties was **88.8%**. Nonetheless, the programme is considered successful: in the other **11.2%** of the cases the parties involved have changed their view on justice and have perceived their participation in the mediation process as very satisfactory.

![Type of agreements](image)

- Moral (explanations/apologies/...)
- Relational (commitment to respect/coexistence/...)
- Economic
- Commitment to an activity
Objectives of the poster:

1. Display of the experiences derived from the implementation of an intrajudicial mediation programme in criminal matters.
2. Describe the methodology of the programme.
3. Share a report on the obtained results of the programme.
4. Spread the vision of the Spanish judicial authorities and the citizens involved about Restorative Justice.