Integrating Empathy and Peer Leadership into School Restorative Process: A Comprehensive Program Approach

> Barbara Benoliel Ph.D. Preferred Solutions 416 512 8558

Leila Feldman M.A.

Jonathan Gray Ph.D.

GOALS FOR THIS SESSION

- To look at a model for intervention in school conflicts
- To share experiences and ideas with you



1/11/08

The Goals of School Intervention Programs: Faith in the Future

- To identify and resolve school conflict/violence issues in a timely, effective, and durable manner, with the least damage to the individuals and the most learning possible from the events.
- To reduce recidivism.
- To generate some satisfaction in the outcome.
- To listen to each other, and build capacity for the future.

What Do Most School Conflicts Centre On?

Can you rank these in order of most frequent source of conflict:

- Disrespect in gestures or words
- Theft
- Misunderstanding Intentions or Actions
- Pushing/ Tripping
- Girlfriends/Boyfriends Jealousy

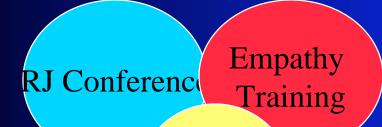
The Restorative Conference: The Emotional Contract

- A Restorative Conference brings students and staff together, where they have an undocumented emotional contract
- Breaches of this contract are seen as being 'victimization' by the 'perpetrator'.
- Disputes are about this contract and simple solutions will not resolve the needs of the parties.
- Mediation gives the parties choices and options that are not available in the terms of normal discipline or punishment

What we have learned

- Given the opportunity in a restorative process session most school members will "do the right thing" and take into consideration the needs of others.
- If they don't there is an underlying reason that has not been explored.
- One session is not enough to change behavior on an ongoing basis. There needs to be ongoing support and development with mentored opportunities for learning.

MODEL 1: Comprehensive Restorative Process



Peer Leadership Training

Separating the issues of each circle helps in long term behaviour change

Restorative Process Mediation can Undo "Mistakes"

- Misunderstandings that have escalated into anger or frustration.
- Rules that are complicated or unenforceable.
- Relationships that have deteriorated through neglect.
- But more is needed to influence behavioural changes

PACT MODEL OF INTEGRATED COMPONENTS

BLOCK #1

BLOCK #2

BLOCK #3

Resolution Conference

Life Skills LifePlan Coaching

Youth in Conflict Staff

Empathy Peer Anger Management Leadership

Service

Part II: Empathy and Anger Management Counseling Program INTRODUCTION

Definition of anger
Definition of stress
Contents of this package



ANGER AND STRESS MANAGEMENT

• Impact on your health

Impact on your psyche

• Impact on your behaviour



TAKING RESPONSIBILITY

Triggers

- Understanding yourself
- Negative thoughts lead to negative behaviour
- Anger is a secondary emotion
- Take responsibility



SOME TOOLS OF ANGER MANAGEMENT

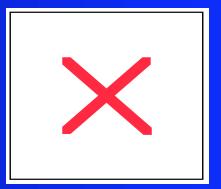
- 1. Empathy training
- 2. Assertiveness training
 a) Communication skills of listening and speakingb) Four points of respectful communicationc) Keep it real
- 3. Time outs

The goal of this program is to change negative thoughts into more positive thoughts and behaviour. When this occurs, an improvement of your relationships will ensue.

Part Three: Peer Leadership

Goals:

Build self-esteem Build moral conscience



www.preferredsolutionsinc.com

Peer Leadership

Selection

- Students in grades 11 (for two year period)

- Peer Selected OR teacher recommendation OR "Mephistopheles Method"
- Members:
 - Acting out students- negative leaders in the school community (bullies, disruptive in class, gang leaders).
 - Victims of bullying

Peer Leadership

Group Supervision
 – Facilitated by School Counselor
 • Assisted by Graduate Interns

Individual Supervision

 One-to-one with an Intern
 General supervision by school counselor

Peer Leadership Programming Individual sessions with students Assigned by counselor by interest or by specialty(????) - Groups-• Either with another Peer Leader OR Intern OR School Counselor • Special Interests: **Bullies** "He Said/She Said" Bereavement Self-Esteem Gender Identity School Adjustment

Peer Leadership

• Other duties

- Classroom "Town Meetings" or "Advisories"
- Hall/street patrol during lunch
- Student/Teacher mediations
- Student/Student mediations
- Parent Night Forum for parents
- District Counselor Training

Peer Leadership

• Responsibilities

- Journal Keeping of work
- Showing up to school-
 - Can do class work in Counseling Office if unruly in class
- Serving on a school wide committee or team
- Be prepared for disasters and emrgencies

The Comprehensive School Program

For more information contact us At: www.preferredsolutionsinc.com



www.preferredsolutionsinc.com

Restorative Process Mediation is a Logical First Step

- It is never too late to try.
- It is confidential.
- It is voluntary
- It will preserve or rebuild relationships

